

# CUSTOMER COMMUNICATION MANAGEMENT

# **ABOUT US**

Every day we focus all our activities on people and their growing expectations towards a dynamically changing world. The success of our clients motivates us and increases our efficiency.



#### Let's see who we are?

We are a company from Poznań, but we operate throughout Poland. We are a creative team of specialists. Our competences include knowledge and practice resulting from over 20 years of presence on the IT solutions market.

# Where you can find our solutions?



## Telecommunication

One of the telecommunications service providers trusted us several years ago. Our cooperation has resulted in many joint, really large implementations that we are happy to talk about.



#### Insurance

Customers from the insurance sector use the solution we have prepared for mass document generation and sending them by e-mail.



# Transport and logistics

Our team supports logistics processes for clients. We are also the author of our own solution, which is a platform connecting producers and forwarders.



#### ΙT

In this sector, we provide services such as: conducting analytical work and proposing IT solutions, designing, creating, implementing and maintaining software, integrating IT solutions with the client's environment, technical support and IT consulting, digital transformation support, and business process automation.

### Let's see what we do?

Team of PSNT creates customized IT solutions that responds to the needs of our clients. We specialize in particular in production and standardization of documents. Our company is also a distributor of our Partners' software.



#### Service

The recipients of our services include postal operators, mail-order clothing brands and publishing houses, but also grocery store chains.



#### Medical

We also provide services to companies from the pharmaceutical and medical sectors. For one of our clients, we have significantly improved the documentation workflow, ensuring documents clear appearance, proper order and verification of those that need to be returned,



#### **Public**

We have completed and implemented many projects for clients from the public sector, mainly for offices.



#### **Financial**

The solutions we offer have been implemented in numerous financial institutions, from banks to leasing companies.



#### **Production**

We support our customers in terms of service and automation of business processes, as well as in documentation workflow in production enterprises.